

Policyholder Self-Service Features

Register your account

1. Visit – germaniainsurance.com
 2. Hover over the “LOGIN” link in the navigation bar
 3. Click the “Create your account” link in the popup
- Follow prompts under New User Registration

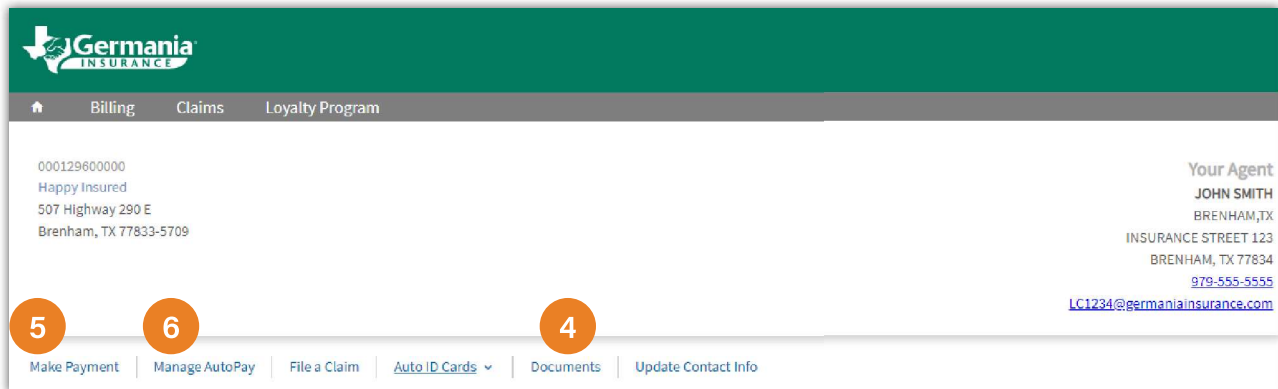


What can I print?

4. Click the “Documents” link to print:
 - Proof of insurance cards (additional email option)
 - Binders
 - Renewal Declarations/Endorsements
 - Invoices/Receipts

Billing features

5. Make payment – Submit payments, change payment methods
6. Manage AutoPay – Option to modify each policy enrolled individually



7. Monitor payments – Easily view current amount due, due date, previous payments, and billing status
8. Setup AutoPay – Option to modify each policy enrolled individually
9. Payment source management – Update banking and credit card information per policy level

Billing Summary & Payment Schedule Info

	LOB	POLICY	PAST DUE	CURRENTLY DUE	DUE DATE	BILLING STATUS	AUTOPAY ENABLED
View Details	Liability	1-100-12960038	\$0.00	\$0.00	11/11/2022	Goodstanding	No Setup AutoPay
View Details	Property	7-600-12960029	\$0.00	\$0.00	11/11/2022	Goodstanding	No Setup AutoPay
View Details	Personal Auto	4-304-12960040	\$0.00	\$0.00	11/13/2022	Goodstanding	No Setup AutoPay

Make a Payment

POLICY	DUE DATE	PAYOFF BALANCE	CURRENTLY DUE	AUTOMATIC PAYMENTS
Property 7-600-12960029		\$0.00	\$0.00	No
Personal Auto 4-304-12960040	11/13/2022	\$0.00	\$0.00	No
*Includes Paid in Full discount until		Pay This	Pay This	
Liability 1-100-12960038		\$0.00	\$0.00	No
TOTAL				

Payment Method:

continued...

Self-Service Features and Benefits

Other features

10. Update contact information

11. Change address – Agent is notified of the change. Message appears that the agent will call to discuss, but the change is immediately applied on account level. Binders provided with updated addresses once verified

10 Contact Info

Home Phone

Work Phone

Work Phone Extension

Mobile Phone

Primary Email

11 Address

In Care of

Address Line 1


Address Line 2

Address Line 3

City

ZIP Code

State

 If the address is changed, then you may be contacted to discuss how this new address may impact your policy.

Filing a claim

Claims can be filed 24 hours a day, 7 days a week by choosing one of the following:

12. Report a Claim Online

13. Call us at 877-GERMANIA (877) 437-6264

Germania Authorized Agent:

12 Claims

There are no claims currently active